

Licensing Guide

Kaspersky SD-WAN

Introduction

Kaspersky SD-WAN builds fault-tolerant, secure networks with unified management – essential for today's distributed businesses. The solution helps ensure business continuity and supports digital transformation goals. The convenient licensing model is suitable for companies of all sizes – you can easily choose the best solution for your specific needs.

Kaspersky SD-WAN tiers and capabilities

Kaspersky SD-WAN is available in two tiers: Standard and Advanced.



Kaspersky SD-WAN

Standard





Provides the tools for setting up and managing the network, and supports SD-WAN services and integration of Kaspersky products as virtual network functions.



Kaspersky SD-WAN

Advanced

Provides extended capabilities for virtual network functions, including those of third-party vendors, and includes Multicast and Multi-Tenancy support for services.

Capabilities		Standard	Advanced
 Connection and management	Support for CPE throughput up to 10 Gb/s	●	●
	Management from private/public cloud or on-premise	●	●
	Support for Hub and Spoke, Full Mesh, and Partial Mesh topologies	●	●
	SLA policies for applications	●	●
	Dynamic routing (BGP)	●	●
	Built-in DPI	●	●
 SD-WAN Services	Zero Touch Provisioning	●	●
	Real-time channel quality control	●	●
	Channel optimization (FEC and Packet Duplication support)	●	●
	Support for P2P, P2M, and L2/L3 VPN services	●	●
	Support for built-in high-speed encryption	●	●
 Virtual network functions	Support for integration of Kaspersky products	●	●
	ETSI MANO		●
	Support for third-party VNFs		●
	Service chain lifecycle management		●
	uCPE support		●
 Services	Multicast support		●
	Multi-Tenancy support		●

Licensing objects

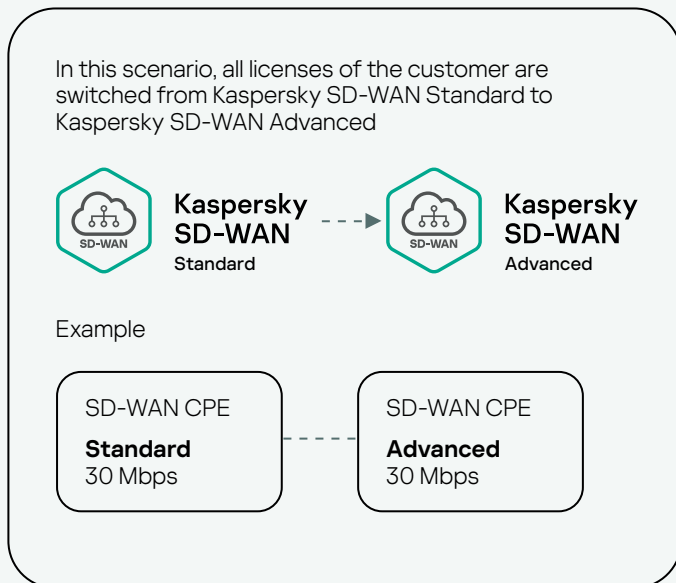
Each tier is licensing by CPE based on specific throughput.

Throughput	Standard	Advanced
30 Mb/s	SD-WAN CPE Standard 30 Mbps	SD-WAN CPE Advanced 30 Mbps
50 Mb/s	SD-WAN CPE Standard 50 Mbps	SD-WAN CPE Advanced 50 Mbps
100 Mb/s	SD-WAN CPE Standard 100 Mbps	SD-WAN CPE Advanced 100 Mbps
300 Mb/s	SD-WAN CPE Standard 300 Mbps	SD-WAN CPE Advanced 300 Mbps
500 Mb/s	SD-WAN CPE Standard 500 Mbps	SD-WAN CPE Advanced 500 Mbps
1 Gb/s	SD-WAN CPE Standard 1 Gbps	SD-WAN CPE Advanced 1 Gbps
10 Gb/s	SD-WAN CPE Standard 10 Gbps	SD-WAN CPE Advanced 10 Gbps

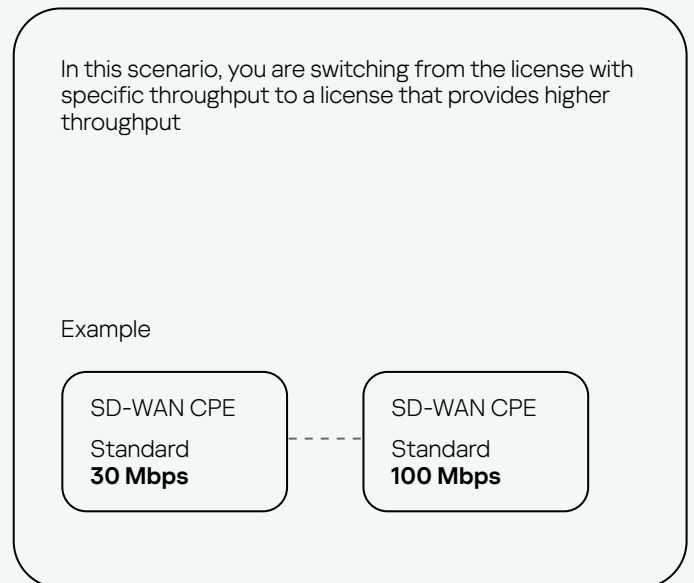
Each license is available with options for one, two, or three years. They can be renewed at a discounted price.

Potential scenarios for switching licenses

By tier



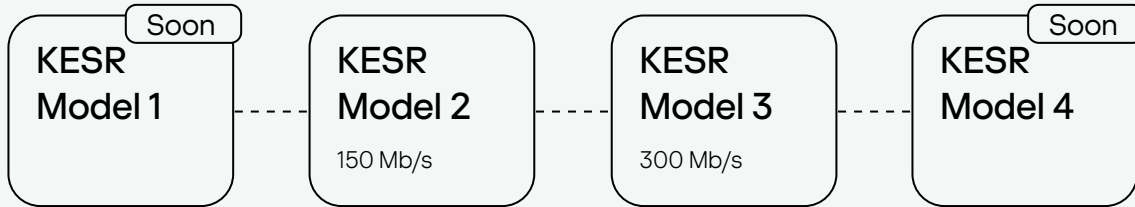
By throughput



When you switch to another license, the unused portion of the term of your previous license is counted toward the payment for your new license.

Customer Premises Equipment

You can choose our recommended models from the Kaspersky SD-WAN Edge Service Router (KESR) line with various interfaces and performance.



Technical support

For the software part of Kaspersky SD-WAN, you can choose between two options for technical support: Premium and Premium Plus.

Premium

Incident requests acceptance

Severity level 1 – 24x7, levels 2, 3 and 4 – from 10:00 to 18:30 (Local Office working hours)

Incident response time

Severity level 1 – 2 hours*
Severity level 2 – 6 working hours
Severity level 3 – 8 working hours
Severity level 4 – 10 working hours

Contact persons

4 – possible number of contact persons on behalf of the customer

Premium Plus

Incident requests acceptance

Severity levels 1 and 2 – 24x7, levels 3 and 4 – from 10:00 to 18:30 (Local Office working hours)

Incident response time

Severity level 1 – 30 minutes*
Severity level 2 – 2 hours*
Severity level 3 – 6 working hours
Severity level 4 – 8 working hours

Contact persons

8 – possible number of contact persons on behalf of the customer



- Dedicated technical account manager
- Provision of open incident reports to the customer

* Outside of working hours, an additional phone call is required

Devices of the KESR model series are offered the standard warranty from the vendor and an extended warranty (Hardware MSA).

Standard warranty

Term

One to two years from the vendor (depends on the device model)

Support

Through the vendor or their partner

Incident response time

Depends on a vendor/partner agreement

Replacement of devices

- Free diagnostics and repair or replacement of the device in the vendor's service center
- Repair time – 21 working days

Logistics

Expenses for the return of defective equipment and delivery of the repaired or replaced equipment shall be paid by the customer

Extended warranty (Hardware MSA)

5 Term

Option for annual renewal up to five years through Kaspersky

Support

- First line support at Kaspersky
- Subsequent tracking of incident closure after hardware handover to the vendor or their partner

Incident response time


From 30 minutes to 8 working hours (depends on severity level)

Replacement of devices

- Advance replacement with shipment from the warehouse on the next calendar day
- Option to create regional replacement stock

Logistics

Expenses for the return of defective equipment and delivery of the repaired or replaced equipment shall be paid by the vendor*

 Up to 8 contact persons on behalf of the customer

* Except defects caused by the customer

Kaspersky SD-WAN purchase process

1

Determine the solution option suitable for your capabilities

2

Choose the necessary number of licenses for CPE

3

If necessary, select the KESR devices suitable for your needs



Kaspersky SD-WAN

[Learn more](#)

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