



Licensing Guide

# Kaspersky SD-WAN

# Introduction

Kaspersky SD-WAN builds fault-tolerant, secure networks with unified management – essential for today's distributed businesses. The solution helps ensure business continuity and supports digital transformation goals. The convenient licensing model is suitable for companies of all sizes – you can easily choose the best solution for your specific needs.

## Kaspersky SD-WAN tiers and capabilities

Kaspersky SD-WAN is available in two tiers: Standard and Advanced.



**Kaspersky  
SD-WAN**

Standard





Provides the tools for setting up and managing the network, and supports SD-WAN services and integration of Kaspersky products as virtual network functions.



**Kaspersky  
SD-WAN**

Advanced

Provides extended capabilities for virtual network functions, including those of third-party vendors, and includes Multicast and Multi-Tenancy support for services.

	Capabilities	Standard	Advanced
 <b>Connection and management</b>	Support for CPE throughput up to 10 Gb/s	●	●
	Management from private/public cloud or on-premise	●	●
	Support for Hub and Spoke, Full Mesh, and Partial Mesh topologies	●	●
	SLA policies for applications	●	●
	Dynamic routing (BGP, OSPF)	●	●
	VRF-Lite support	●	●
	Built-in DPI	●	●
	Stateful Firewall	●	●
NAT (PAT, SNAT, DNAT)	●	●	
 <b>SD-WAN Services</b>	Zero Touch Provisioning	●	●
	Real-time channel quality control	●	●
	Link State Control	●	●
	Support for OpenFlow	●	●
	Channel optimization (FEC and Packet Duplication support)	●	●
	Support for P2P, P2M, and L2/L3 VPN services	●	●
	Support for built-in high-speed encryption	●	●
 <b>Virtual network functions</b>	Support for integration of Kaspersky products	●	●
	ETSI MANO		●
	Support for third-party VNFs		●
	Service chain lifecycle management		●
	uCPE support		●
 <b>Services</b>	Multicast support		●
	PIM support		●
	Multi-Tenancy support		●

# Licensing objects

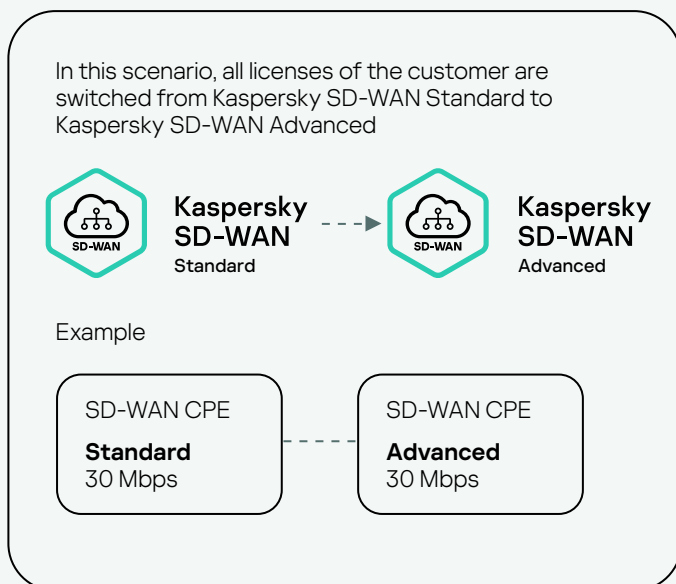
Each tier is licensing by CPE based on specific throughput.

Throughput	Standard	Advanced
30 Mb/s	SD-WAN CPE Standard 30 Mbps	SD-WAN CPE Advanced 30 Mbps
50 Mb/s	SD-WAN CPE Standard 50 Mbps	SD-WAN CPE Advanced 50 Mbps
100 Mb/s	SD-WAN CPE Standard 100 Mbps	SD-WAN CPE Advanced 100 Mbps
300 Mb/s	SD-WAN CPE Standard 300 Mbps	SD-WAN CPE Advanced 300 Mbps
500 Mb/s	SD-WAN CPE Standard 500 Mbps	SD-WAN CPE Advanced 500 Mbps
1 Gb/s	SD-WAN CPE Standard 1 Gbps	SD-WAN CPE Advanced 1 Gbps
10 Gb/s	SD-WAN CPE Standard 10 Gbps	SD-WAN CPE Advanced 10 Gbps

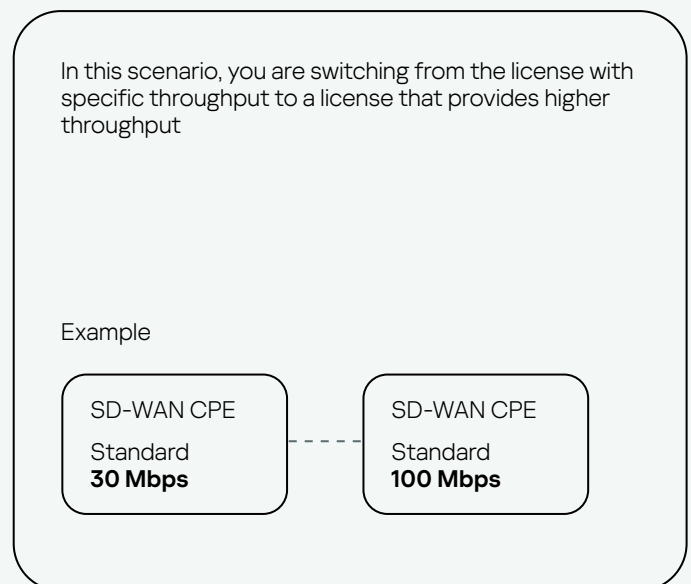
Each license is available with options for one, two, or three years. They can be renewed at a discounted price.

## Potential scenarios for switching licenses

### By tier



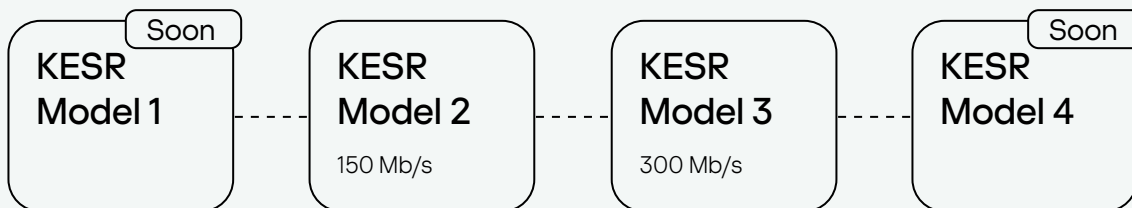
### By throughput



When you switch to another license, the unused portion of the term of your previous license is counted toward the payment for your new license.

# Customer Premises Equipment

You can choose our recommended models from the Kaspersky SD-WAN Edge Service Router (KESR) line with various interfaces and performance.



## Technical support

For the software part of Kaspersky SD-WAN, you can choose between two options for technical support: Premium and Premium Plus.

### Premium

#### Incident requests acceptance

Severity level 1 – 24x7, levels 2, 3 and 4 – from 10:00 to 18:30 (Local Office working hours)

#### Incident response time

Severity level 1 – 2 hours\*  
Severity level 2 – 6 working hours  
Severity level 3 – 8 working hours  
Severity level 4 – 10 working hours

#### Contact persons

4 – possible number of contact persons on behalf of the customer

### Premium Plus

#### Incident requests acceptance

Severity levels 1 and 2 – 24x7, levels 3 and 4 – from 10:00 to 18:30 (Local Office working hours)

#### Incident response time

Severity level 1 – 30 minutes\*  
Severity level 2 – 2 hours\*  
Severity level 3 – 6 working hours  
Severity level 4 – 8 working hours

#### Contact persons

8 – possible number of contact persons on behalf of the customer

+

- Dedicated technical account manager
- Provision of open incident reports to the customer

\* Outside of working hours, an additional phone call is required

Devices of the KESR model series are offered the standard warranty from the vendor and an extended warranty (Hardware MSA).

## Standard warranty

### Term

One to two years from the vendor (depends on the device model)

### Support

Through the vendor or their partner

### Incident response time

Depends on a vendor/partner agreement

### Replacement of devices

- Free diagnostics and repair or replacement of the device in the vendor's service center
- Repair time – 21 working days

### Logistics

Expenses for the return of defective equipment and delivery of the repaired or replaced equipment shall be paid by the customer

## Extended warranty (Hardware MSA)

### 5 Term

Option for annual renewal up to five years through Kaspersky

### Support

- First line support at Kaspersky
- Subsequent tracking of incident closure after hardware handover to the vendor or their partner

### Incident response time

From 30 minutes to 8 working hours (depends on severity level)

### Replacement of devices

- Advance replacement with shipment from the warehouse on the next calendar day
- Option to create regional replacement stock

### Logistics

Expenses for the return of defective equipment and delivery of the repaired or replaced equipment shall be paid by the vendor\*

 Up to 8 contact persons on behalf of the customer

\* Except defects caused by the customer

## Kaspersky SD-WAN purchase process

1

Determine the solution option suitable for your capabilities

2

Choose the necessary number of licenses for CPE

3

If necessary, select the KESR devices suitable for your needs



# Kaspersky SD-WAN

[Learn more](#)

[www.kaspersky.com](http://www.kaspersky.com)

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