



Taking the long view of true cybersecurity

Warwick is ranked amongst the top 10 universities in the UK, with 25,000 students and an annual turnover exceeding £500 million.



Education

- · Established in 1965
- · Coventry, UK
- Using Kaspersky Endpoint Security for Business Select

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Patrick Ryan, Software Asset Manager, University of Warwick More than 87% of its research is ranked as 'world-leading' or 'internationally excellent' (2014 Research Excellence Framework), while employers rank the University of Warwick as among the top 25 in the world (QS World University Rankings 2016-17).

Notable graduates include novelist and activist Germaine Greer, UK Cabinet Minister and current head of the Brexit negotiating team David Davis, Emmy and Bafta award-winning comedy writer and performer Stephen Merchant, Oscar-nominated musician Sting, as well as the former Presidents of Iceland and Nigeria.

Challenge

Like most academic institutions, the University of Warwick has to strike a delicate balance when considering its IT security needs. It must maintain robust systems to protect the important work of students and staff, to maintain their ability to stay connected, to work productively and to keep their valuable documents and data safe.

It must also support and facilitate a dynamic, agile, flexible and collaborative environment, in which undergraduates and academics share ideas and information with colleagues around the world, using multiple platforms, workstations, devices and technologies.

A security solution must protect the University and its IT users from damaging attacks and the loss of confidential material of high intellectual and commercial value. And it must achieve this without getting in the way of thousands of individuals and small groups – sophisticated users of technology and devices – working with a freedom that best suits their needs, using the tools of their choice.

"We are different from many corporate organisations who usually have tight restrictions on how employees operate when using their IT," explains the University's Software Asset Manager, Patrick Ryan.

"For example, we allow our staff and students quite a lot of flexibility and independence about how they use the internet. Given the very specialized work many of them are involved in, it is often not realistic to dictate what websites they can and cannot access.





Confidence

A solution that performs consistently well

An existing close long to:

An existing close, long term partnership



Secure

Peace-of-mind, especially from the threat of ransomware

Management console delivers control



Cost

Protection from priceless intellectual property losses

"Of course, with freedom comes risk and so the protection we use has to work as effectively as possible in this very liberal environment, enabling us to manage those risks effectively and to act swiftly when threats emerge. With a high dependency on technology we need our systems to be fully functioning, safely and securely, at all times."

The Kaspersky Lab solution

Kaspersky Lab has been the University of Warwick's sole endpoint security solution partner for almost a decade, a close and supportive relationship recently extended by a further five years, providing enhanced levels of protection and support for up to 14,000 devices.

More than 6,500 managed workstations used by both staff and students throughout the main Warwick campus have been protected by Kaspersky Lab technology since 2008. The new agreement will see this protection extended to up to 14,000 end points, which will cover not only managed workstations, but also the growing number of 'unmanaged' university laptops and desktops, whilst ensuring licenses are available to meet Warwick's anticipated growth and expansion in the coming years.

Kaspersky Lab's endpoint security platform is a key component of Kaspersky Lab proven, comprehensive and scalable set of solutions and multi-layered protection technologies – true cybersecurity – that not only prevent incidents, but predict, detect and respond to them, effectively, flexibly and reliably.

"It goes without saying that we have stayed with Kaspersky Lab for so many years because their solution has served us extremely well. The underlying protection operates in the background doing its work to a consistently high standard without impacting on users," says Patrick Ryan.

"Detection rates and prevention have always been excellent; Kaspersky Lab are always very quick to respond to new threats that emerge – they are definitely market leaders in that respect.

25,000

Students

Top 10 UK university

"Then our teams really love the Kaspersky Lab central management console, it works very well, bringing everything they need together in one place. It lets them install patches and update clients remotely, schedule on-demand scans, apply policies across the estate or vary them for particular groups of users. This functionality is very attractive."

Reassurance

"Having Kaspersky Lab on our side is very reassuring and to be without its protection is unthinkable really. And with so much going well it was a very easy decision for us to extend and expand our agreement with Kaspersky Lab and maintain this continuity.

"Our new arrangements also add additional features and functionality which we will be looking to incorporate in the future. For example, I think mobile device management and application control are very relevant for us. It is great to have tools like these available as part of our solution for us to use when we are ready.

"Then I think everyone is concerned about the increase in new threats such as ransomware. We know that Kaspersky Lab has been working hard to develop a range of solutions to protect organizations and individuals against ransomware. The fact that they have the commitment, skills and resources to respond to these emerging threats is very reassuring for us.

"Another additional feature of our renewal is a new maintenance support agreement through which we have direct access to Kaspersky Lab specialists who are always very helpful, fast and responsive. This is really important for an organization like ours which relies so heavily on our IT to function effectively.

"And the commercial terms of our new deal have been agreed at a good and very fair price. Bringing this to a happy conclusion has been a breath of fresh air, a very positive experience."

Cyber Threats News: www.securelist.com IT Security News: business.kaspersky.com/

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