



Cyber fraud is a type of cybercrime aimed at causing financial or other damage through the theft of a user's personal information, carried out using digital technologies.

Balancing cyber fraud protection and user convenience

The threat landscape for businesses is constantly evolving — new attack vectors are emerging, and fraudsters are exploiting deception schemes that were previously unknown. For companies providing digital services, one of the most challenging tasks is to ensure user convenience while protecting customers' personal data, including from the carelessness of the users themselves.

Companies are digitizing more and more services and trying to make user interactions with platforms as seamless as possible. But while digital services are fast and convenient, the digitalization of business attracts fraudsters. Often, they launch attacks by exploiting customers' trust in the company.

Challenges

Digital technologies and online channels have become an integral part of business development and customer service, but they've also introduced new threat vectors. Fraud on websites and mobile apps increases costs and risks.



Direct financial costs

- · Compensating users for stolen funds
- Covering chargeback for partners (merchants)
- Fines for regulatory non-compliance
- Two-factor authentication costs for "trusted" users



Indirect costs

- Costs of claims processing, call centers and investigations
- Costs of marketing campaigns that are abused by specially created accounts
- Lost profits as a result of loyalty program abuse
- Unpredictable infrastructure loads from bot activity
- · Reputational and legal risks



Failure to meet customer expectations

- · Extra verification steps for legitimate users
- · Negative customer experience following account takeovers and stolen personal data
- Fraudsters exploiting loyalty program bonuses



Kaspersky Fraud Prevention

Anti-fraud enables the identification of complex fraud schemes at an early stage — in real time — in digital channels: both websites and mobile applications.

The solution consists of two separate modules, which together deliver maximum effectiveness.





Advanced Authentication



Automated Fraud Analytics



Advanced Authentication

Session risk assessment for rapid decision-making at critical stages (login, registration, password reset, data modification and others) using continuous authentication technology.

Key features



Protects accounts from theft and fraud



Reduces two-factor authentication costs for trusted users



Responds in less than a second



Convenient rule configuration tool



Prevents interference with the solution's front-end operations



Improves the customer experience



The ability to use additional company data to build more complex rules

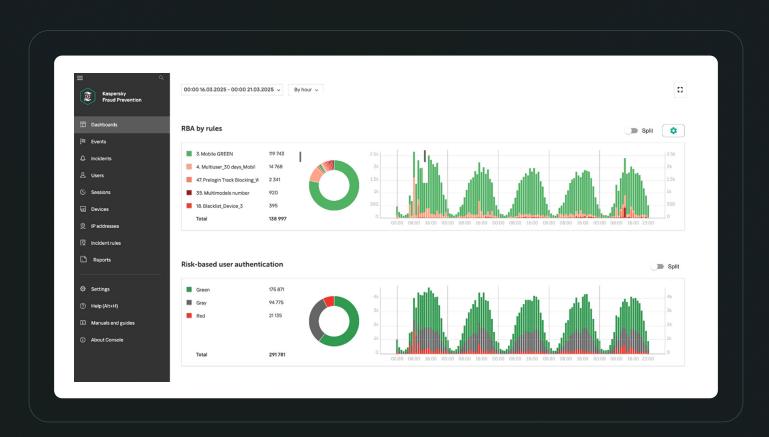


Enriches your own analytical systems' technical data



Expands threat detection capabilities with the Automated Fraud Analytics module

Convenient and informative web interface



Automated Fraud Analytics

Continuous, real-time analysis of user activities on your online services to detect suspicious activity and generate incidents.

Key features



Detects anomalies and generates real-time incidents



Identifies account takeover, fraudulent accounts and money laundering



Provides detailed incident and link analytics for investigations

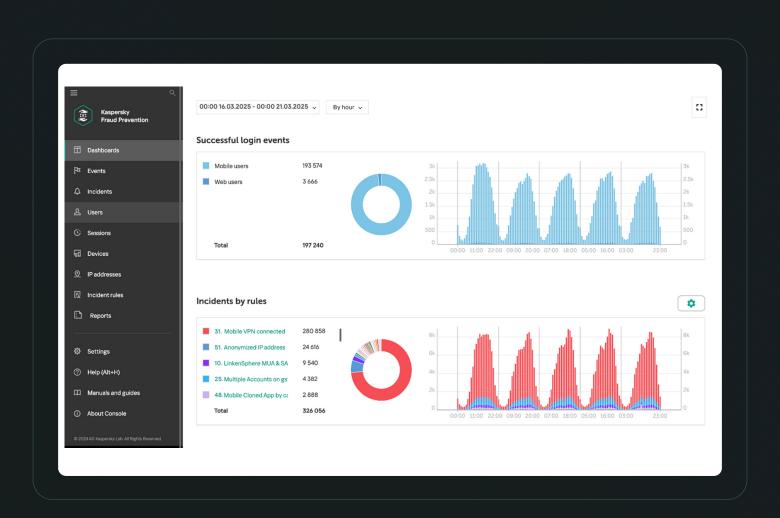


Enriches data in your own analytical systems

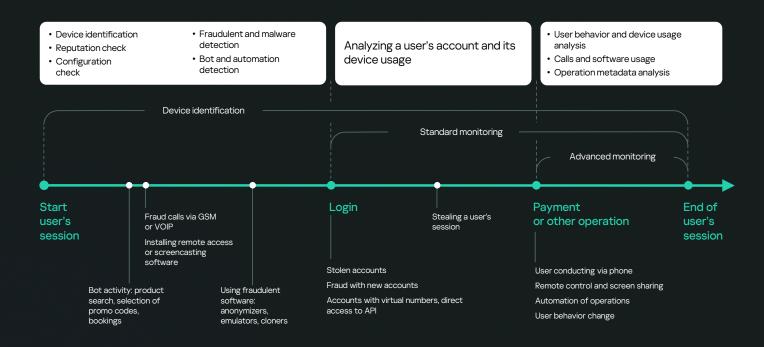


Flexible rules engine detects even the most complex fraud schemes

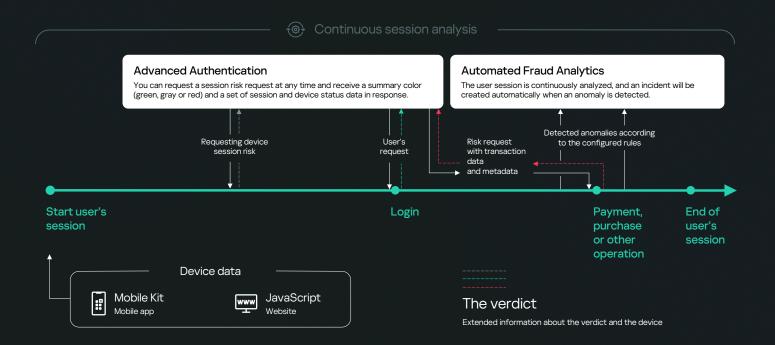
Convenient and informative web interface



Continuous session analysis



Interaction with Kaspersky Fraud Prevention



Use cases

Kaspersky Fraud Prevention strikes the perfect balance between security and customer convenience by combining leading technologies, years of anti-fraud expertise and built-in machine learning.



Detect user account theft, unauthorized access and fraudulent accounts



Uncover telephone fraud, including social engineering attacks via calls and messaging apps



Detect money laundering activities and fraudulent clusters



Uncover abuse of marketing campaigns and bonus programs



Improve customer experience and strengthen trust in your company



Enhance fraud monitoring by enriching it with additional data



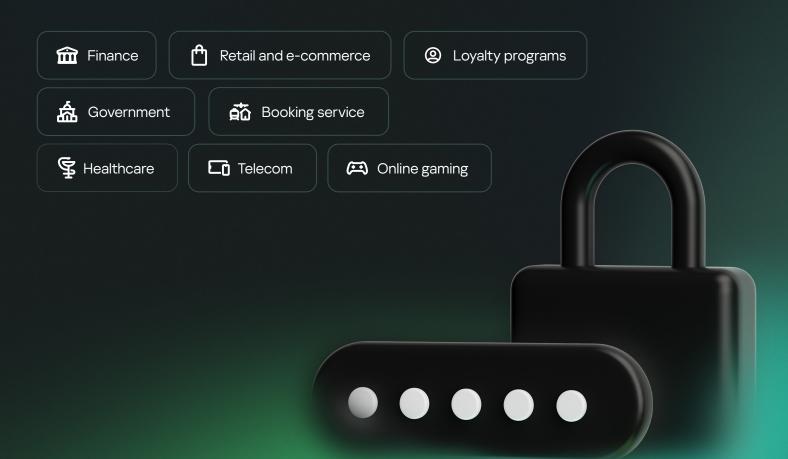
Support regulatory compliance



Reduce costs associated with claims processing and two-factor authentication (SMS, push notifications, etc.)

Industries

For any companies providing online (mobile app and website) services to users.



Advantages of Kaspersky Fraud Prevention

> 10 years

of expertise in fraud detection and anti-fraud technology development

> 290

detection parameters to identify complex and evolving fraud schemes



Monitoring

Continuous analysis of the device and its environment, user behavior and interactions



Protection

Reliable, secure integration to prevent anti-fraud system bypasses



Technology

Fully in-house developed product — no reliance on third-party solutions



Adaptability

Transparent, flexible rule configuration for incident detection and verdict generation



End-to-end customer support

From integration and customization to on-demand fraud investigations



The unique Kaspersky database

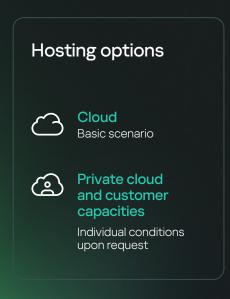
Helps detect malware on the device as well as automation and remote access tools and application cloners

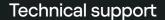


Seamless native integration with other Kaspersky products:



Licensing, delivery model and technical support



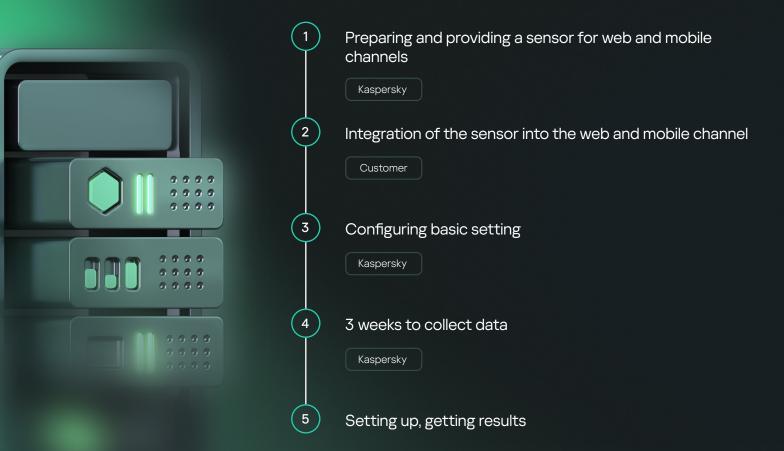




Licensing

Carried out in modules with an annual subscription.

Implementation stages of Kaspersky Fraud Prevention



Technology leadership based on world-class expertise

Kaspersky Fraud Prevention leverages the combined knowledge, technologies and refined skills of four out of our five Centers of Expertise.



We analyze cyber fraud worldwide and research new fraudulent schemes and threats



Apply machine learning algorithms in the product and provide incident investigation services, give recommendations on response and mitigation





Learn more

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