

Law Enforcement and Government Requests Report

How Kaspersky works with external requests worldwide

Transparency Report H2 2024





Proven. Transparent. Independent.

Kaspersky's approach in dealing with law enforcement and government requests worldwide

Pioneering with greater transparency and accountability in cybersecurity, we share our approach in responding to requests from law enforcement and government organizations worldwide organizations for user-data and technical expertise. Core principles in our approach clarify how we cooperate in fighting cybercrime, so our users can be confident trusting Kaspersky cybersecurity solutions.

Core principles in responding to law enforcement and government requests



No access to user data and infrastructure

We never provide any law enforcement or government organization with access to user data or the company's infrastructure.



Support to cross-border cybercrime investigations by sharing technical expertise

We help national, regional and international law enforcement agencies by assisting in cybercrime investigations, where our security experts provide technical expertise and nonpersonal technical information.



Legal verification of all requests to ensure our compliance with applicable laws and procedures

We verify compliance of incoming requests with applicable laws and legal procedures in countries where Kaspersky operates, be they narrow and specific or otherwise, and we may reject or challenge such requests.



Requests for encryption keys or introducing undeclared capabilities are and always will be declined

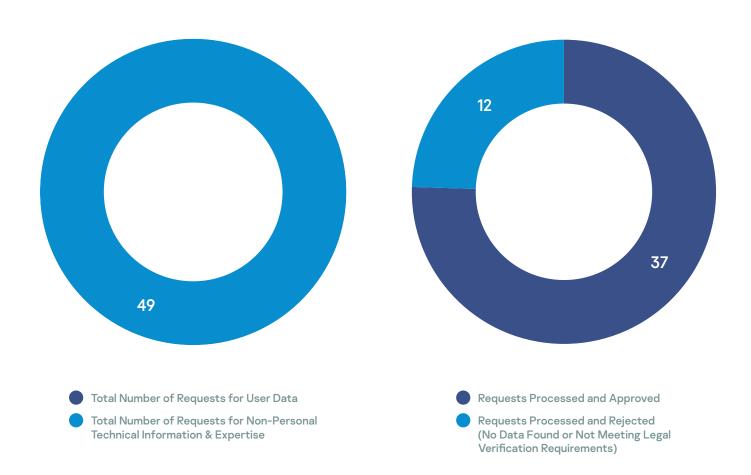
We do not provide any government, law enforcement agency or international organization with our encryption keys, and we do not add undeclared capabilities in our products and services.

Steps in responding to law enforcement and government requests

External law enforcement agency or government organization issues and sends a request.					
Kaspersky first conducts legal verification of all requests to comply with applicable domestic and international laws and legal procedures. Requests should be:					
 legally justified; issued in accordance with applicable laws and legal procedures; valid with the principles above; 	 technically feasible; and their implementation should not affect the security or privacy of Kaspersky's users, or the integrity of Kaspersky's products and services. 				
YES	NO				
If a request is approved by Kaspersky, the company responds to it by providing the requested data and/or technical expertise, as outlined in our principles above. Where allowed by law, we give prior notice to users whose data is requested.	If the request is not approved by Kaspersky, the company proceeds further to reject or challenge the request or ask for additional clarifications.				
All requests are logged, and information about them is made public at the Global Transparency Initiative page https://www.kaspersky.com/transparency-center					

Law Enforcement and Government Requests, H2 2024

Country	Total Number of Requests	Total Number of Requests for User Data	Total Number of Requests for Non-Personal Technical Information & Expertise
TOTAL:	49	0	49
Colombia	1	0	1
Qatar	1	0	1
Russia	46	0	46
Saudi Arabia	1	0	1



Requests for Non-Personal Technical Information & Expertise

Country	Requests Processed and Approved		Requests Processed and Rejected (No Data Found or Not Meeting Legal Verification Requirements)	
TOTAL:	76%	37	24%	12
Colombia	100%	1	0%	0
Qatar	100%	1	0%	0
Russia	74%	34	26%	12
Saudi Arabia	100%	1	0%	0

Requests for User Data

Country	Requests Processed and Approved		Requests Processed and Rejected (No Data Found or Not Meeting Legal Verification Requirements)	
TOTAL:	0%	0	0%	0
Colombia	0%	0	0%	0
Qatar	0%	0	0%	0
Russia	0%	0	0%	0
Saudi Arabia	0%	0	0%	0

Global Transparency Initiative: www.kaspersky.com/transparency-center Kaspersky Transparency Centers: www.kaspersky.com/transparency-center-offices IT Security News: kaspersky.com/blog

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